

GOLDENTM AIIVTM SPORT

POWERED BY ROBOOTERTM



Owner's Manual

Power Wheelchair Model GP305



Golden Technologies - 401 Bridge Street - Old Forge, PA 18518
Tel: 800-624-6374 - Fax: 800-628-5165 - www.goldentech.com

LIT-GP305-OM, Rev. A

Thank you for purchasing your Ally Sport. We are honored you have chosen Golden Technologies for your mobility needs.

**Standard
Packing List:**
Power Wheelchair
Owner's Manual
Charger

FOR YOUR RECORDS

Please fill in your Ally Sport information below. This information will be useful in the event that you ever need to contact Golden Technologies, Inc. concerning your power chair.

Your Ally Sport

Model _____ Serial Number _____

Date of Purchase _____ Body Color _____

Options _____

Your Golden representative or provider

Name _____

Company _____

Address _____

Please remember to fill in and return your warranty registration card.



DISCLAIMER

We ask that you read this manual completely before operating your new Ally Sport. Golden Technologies, Inc. is not and cannot be held responsible for any damage or injury incurred due to improper or unsafe use of the Golden Ally Sport. Golden Technologies, Inc. specifically disclaims responsibility for any bodily injury or property damage that may occur during any use that does not comply with applicable federal, state, or local laws or ordinances.

Literature is current at the time of printing. Golden Technologies reserves the right to make changes to the product or literature at any time.

Intended Use:

The intended use of the Ally Sport power wheelchair is to provide mobility to adults, limited to a sitting position and have the capability to operate a simple hand control.

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I. Introduction



Congratulations on the purchase of your new Ally Sport . The Ally Sport , combines cutting edge technology with attractive designs that are also highly functional in today's world. We at Golden Technologies, Inc. know that you have chosen a power chair that will give you years of dependable operation and also will enhance the quality of your life by providing you with the mobility to experience an active daily lifestyle.

Even though your new Ally Sport is both user-friendly and designed for maximum maneuverability in even the tightest spaces, we ask that you please read, understand and follow all of the instructions and suggestions in this manual before you operate your power chair for the first time. The safe use of your new power chair is very important to us.

If you feel that you do not understand the instructions and suggestions presented in this owner's manual, or if, for any reason, you do not feel capable of performing the activities necessary to assemble, disassemble, operate, or maintain your Ally Sport , please contact your local Golden Technologies, Inc. provider or call Golden Technologies, Inc. Technical Support Services at (800) 624-6374.

Golden Technologies, Inc. cannot be held responsible for personal injury or property damage resulting from the unsafe or the improper use of any of our personal mobility products. Also, Golden Technologies, Inc. cannot be held responsible for personal injury or property damage resulting from attempts to follow instructions, suggestions, and guidelines presented in this owner's manual.

Our Research and Development Department, our Quality Control Department, and our Engineering Department have used the latest product specifications and the latest product design information to manufacture your Ally Sport . Golden Technologies, Inc. reserves the right to implement changes into our product lines when those changes become desirable or necessary. If changes are implemented into our product line, there may be minor differences between the product you purchased and the illustrations and instructions in this owner's manual.

Please fill out and mail the enclosed warranty registration card. Registration is also available @ www.goldentech.com. We at Golden Technologies, Inc. would appreciate hearing about the dependability of your Ally Sport and about the convenience of mobility it has provided for you. We would also appreciate hearing about the service you received from your local Golden Technologies, Inc. provider or representative.

Golden Technologies,
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Old Forge, PA 18518

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For more information about our products and services or to send us your comments, please visit our website at www.goldentech.com

Safety Guidelines

The symbols below are used in the owner's manual and/or on the product to identify warnings and to notify you of important safety information. Make sure you read and understand them completely.



WARNING! Indicate(s) a hazardous situation which, if not avoided, could result in death or serious injury. This icon is represented as a black symbol on a yellow triangle with a black border.



MANDATORY! Failure to perform mandatory actions can cause personal injury and/or equipment damage. This icon is represented as a white symbol on a blue dot with a white border.



PROHIBITED! Indicate(s) an action(s) that should not be performed under any circumstance. Failure to adhere can cause personal injury and/or equipment damage. This icon is represented as a red circle and red slash.

Safety Symbols

The symbols below identify warnings, mandatory actions, and prohibited actions. They can be found in the owner's manual and/or on the product. Make sure you understand all safety labels before operating the product. Do not remove safety labels from the product.



Read and follow the owner's manual!



Use Only Lithium Batteries!



Pinch/ Crush Hazard



Indoor Use Only



Electrical Hazard!



Do not use personnel electronic devices!



Hot Surface



Explosive conditions exist!



Corrosive chemicals inside battery!



Avoid transmitters!



Do not place into trash!



Recycle

Your Golden Ally Sport is a battery-operated vehicle. Please exercise caution and consideration when you are operating it. Driving your Ally Sport carefully and thoughtfully will help ensure your personal safety and the safety of other people.



Read and follow the owner's manual before operating your power chair.



Do not attempt to use your Ally Sport on an escalator. Always use an elevator.



Do not carry passengers on your power chair.



Do not operate your Ally Sport, if it is not functioning properly.



Use caution when driving on soft or uneven surfaces such as grass, gravel and on decks where there is no railing.



Never drive on the roadway, except when you must cross the street.



Always cross streets at intersections and use the most direct route, making sure that your path is clear and that you are visible to motor traffic.



It is not recommended to drive your Ally Sport, up or down a step or curb that is higher than 1-1/2 inches.



Never back up or down a step or curb.



Never operate your Ally Sport, while you are under the influence of alcohol.



Do not operate or store your power chair where it will be exposed to rain, snow, mist and below-freezing temperatures.



Never sit on your power chair when it is in freewheel mode and on an incline or decline.



Never sit on your Ally Sport when it is being transported.



Do not connect or allow anyone except an authorized Golden Technologies, Inc. provider to connect any electrical or mechanical device to your scooter. Unauthorized accessories will void the warranty and may cause injury.



Always keep your feet firmly on the footplate surface when operating your Ally Sport to eliminate any potential of your feet becoming entangled in the wheels of the power chair.



This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.



Use caution when operating your Ally Sport while wearing long baggie clothing or clothing with loose belts, which could become entangled in the wheels of the power chair.



Always fasten down your Ally Sport securely with an approved tie-down system while transporting your power chair.



Never tether a live animal to your device, doing so may cause harm to yourself and the animal.



Do not operate or store your Ally Sport where it will be exposed to rain, snow, mist, and below freezing temperatures.



Never transfer on or off of this power wheelchair using the seat backrest, arms, and footrest for support during transfer. This could cause you to lose your balance and could result in personal injury.



Do not modify your power chair in any way that is not authorized by Golden Technologies, Inc.



Should you encounter a problem with the operation of your mobility device such as a mechanical or electrical problem **immediately stop using the product.** Remove the battery pack from the power wheelchair then contact the provider from whom you purchased your mobility device for evaluation of the problem and repair if needed.



Do not disassemble the tire. If disassembly is required, have your authorized Golden Technologies provider perform any necessary maintenance or repair.



Your Ally Sport weighs 92.1lbs., Please be aware of this when attempting to store or transport.



Never lift this device by any movable parts.



No smoking while operating.



Exercise caution when handling packaged product. Hazards of toppling and sharp corners are present on packaged product.



Some body components on this device can be considered protruding edges. Be aware of all protruding edges present.



If the battery of this device becomes submerged in liquid **immediately stop using the product** and replace the battery.



Be aware of build up of hair or any fibrous material in and on the wheels as it may affect the operation of this device.



Do not operate this device in environments of extreme heat or cold or if the device itself is extremely hot or cold.

ENTERING AND EXITING

Have your Golden Technologies, Inc. representative determine if it is advisable for you to practice getting on and off your power chair and operating it in the presence of an attendant.



Reference section VI. Assembly to fold and unfold the unit. The unit must be unfolded to use.

Entering

- Check to be certain that the power is turned OFF. See “Operation” section on pages 14. This will prevent the possibility of accidentally activating the joystick and causing injury to you or to others.
- Check to be certain that your Ally Sport is not in the freewheel mode. See the “Operation” section.
- Flip up the armrests.
- Flip up the footrest.
- Carefully seat yourself comfortably and securely on the seat.
- Flip down the footrest.
- Flip down the armrests.

Exiting

- Make certain that the power is turned off.
- Flip up the armrests.
- Flip up the footrest.
- Carefully stand and step away from the chair.



Never transfer on or off of this power wheelchair using the seat backrest, arms, and footrest for support during transfer. This could cause you to lose your balance and could result in personal injury.

MAXIMUM WEIGHT

Your Ally Sport has been rated to a maximum payload (passenger and anything else being carried on the power wheelchair) of 265 pounds.



Exceeding the maximum weight capacity will void your warranty and may result in injury to yourself and/or others.

MEDICATION

Always check with your physician to determine if any of the medications you are taking may affect your judgment and/or your ability to operate your Ally Sport .



Also check with your physician concerning your physical ability to operate a power chair.

DRIVING ON AN INCLINE

- Drive with caution when attempting to negotiate any incline, even handicap access ramps.
- Try to keep your Ally Sport moving when climbing an incline. If you do come to a stop, restart and accelerate slowly and carefully.



Always climb or descend a gradient by driving straight up or straight down the face of the slope.



Do not attempt to negotiate an incline that is covered with snow, ice, cut or wet grass, leaves, or any other potentially hazardous material.



Do not try to descend or climb a slope whose gradient is greater than the recommended maximum incline of 6 degrees.



If, while you are driving down a slope, your power chair starts to move faster than you feel is safe, release the joystick lever and allow your Ally Sport to come to a stop. When you feel that you again have control of your power chair, push the joystick lever forward and continue safely down the remainder of the slope.



Do not traverse or drive across the face of a gradient.



Do not back down an incline.

The rapid development of electronics, especially in the area of communications, has saturated our environment with electromagnetic (radio) waves that are emitted by television transmitters, cellular phones, citizen's band radios (CBs), amateur radios (HAM radios), wireless computer links, microwave transmitters, paging transmitters, etc. These electromagnetic (EM) waves are invisible and increase in strength the closer one gets to the source of transmission. When these energy waves act upon electrical devices and cause them to malfunction or to function in an erratic or uncontrolled manner, they are referred to as Electromagnetic Interference (EMI) or Radio Frequency Interference (RFI).

EMI/RFI AND YOUR Ally Sport

All electrically powered vehicles, including power chairs are susceptible to EMI/RFI. This interference could result in abnormal or unintended movement of your Golden Ally Sport .



Unintended movement or brake release could cause an accident or injury.

The FDA has determined that each make and model of power chair can resist EMI/RFI to a certain level. The higher the level of immunity, the greater the degree of protection from EMI/RFI measured in volts per meter (V/m). The FDA has also determined that current technology is capable of providing 20 V/m of immunity to EMI/RFI, which would provide useful protection against common sources of interference. This product has been tested and has passed an immunity level of 20 V/m

EMI/RFI RECOMMENDATIONS



PROHIBITED! Do not turn on or use hand-held personal electronic communication devices such as cellular phones, walkie-talkies, or CB radios while your power chair is turned on.

- Be aware of any nearby transmitters (radio, television, microwave, etc.) on your intended route and avoid operation your of power chair close to any of those transmitters.
- Turn off the power if your Ally Sport is going to be in a stationary position for any length of time.
- Be aware that adding accessories or components or modifying your power chair may make it more susceptible to EMI/RFI.
- If unintended movement or brake release occurs, turn your power chair off as soon as it is safe to do so.
- Report all incidents of unintended movement or brake failure to your Golden Technologies representative or to Golden Technologies.



Turn off your power chair as soon as it is safely possible if unintended or uncontrollable motion occurs or if unintended brake release occurs.

FCC RULES PART 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the users encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

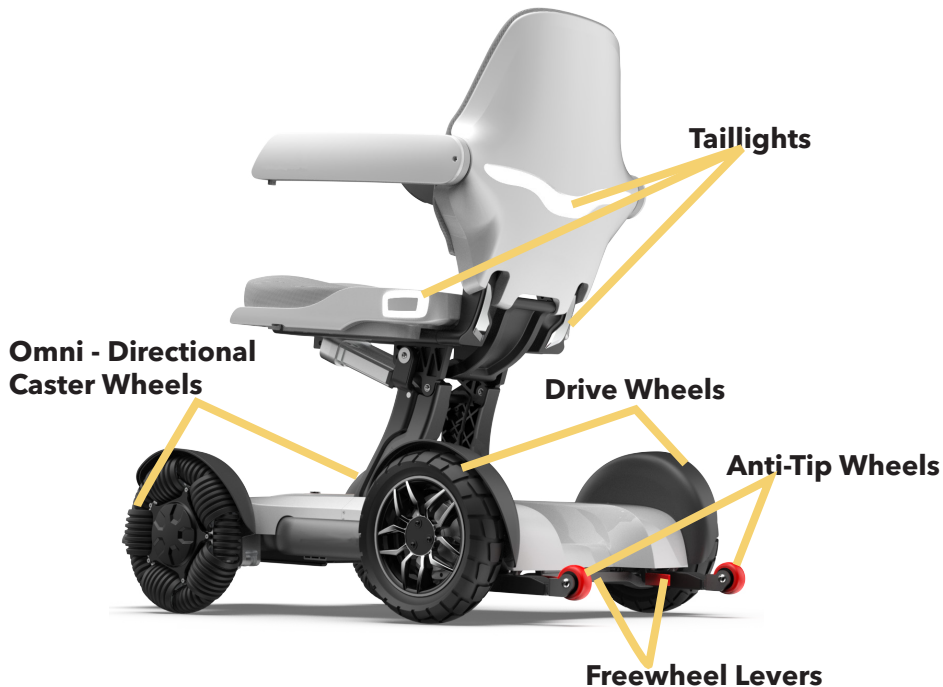
IV. Specifications



| | |
|--|-------------------------------|
| Model Number | GP305 |
| Medicare Code | N/A |
| Weight Capacity | 265 lbs. |
| Drive Wheels | Rear |
| Maximum Speed | 3.7 MPH |
| Operating Range | 9.5 Miles |
| Ground Clearance | 2.5" |
| Turning Radius | 30" |
| Type Batteries | 24V 10AH Lithium |
| Colors | White and Carbon Fiber Design |
| Freewheel Mode | Yes |
| Electro-Mechanical Brake | Yes |
| Charger | Off Board |
| Controller | 40 Amp Remote |
| Dimensions: | |
| Length | 42.3" |
| Width | 24.7" |
| Height (ground to top of back of seat) | 37" |
| Ground to Top of Seat | 22.6" |
| Weight of Unit (assembled) | 92.1 lbs. |
| Heaviest Piece | 87.5 lbs. |
| Battery | 4.6 lbs. |
| Tires: | |
| Drive Wheels | 10" Pneumatic |
| Casters | 10" Omni- Directional |
| Anti-Tip Wheels | 2" |
| Seat: | |
| Back Height | 17.9" |
| Width X Depth | 16.7" x 16.7" |
| Footrest: | |
| Angle Adjustable | Yes |
| Warranty: | |
| Frame | 5 Years |
| Drivetrain | 13 Months |
| Electronics | 13 Months |
| Batteries | 12 Months |

Specifications are subject to a tolerance variation of $\pm 2\%$. Battery range tested at 200 lbs. and will vary due to rider weight, drive surface, terrain and battery type.

V. Main Components

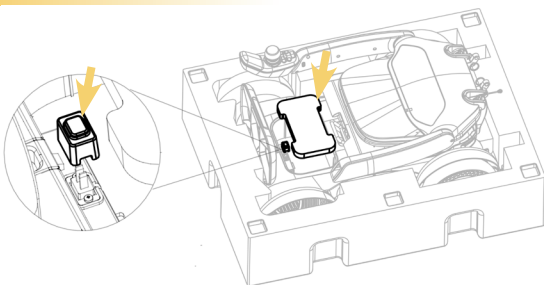


VI. Assembly



BATTERY INSTALLATION

For shipping purposes the battery is disconnected from the units. Remove and discard the packing dunnage underneath the battery and plastic cap covering the battery connector. Re-install the battery and be sure the latch is engaged, see page 19.



FOLDING AND UNFOLDING

Your Ally is equipped with a power folding feature. When activated the device can fold itself and unfold itself.



Do not sit on this device while it is folding and unfolding.



After activating this feature, stand away from the device until motion is complete. Keep small children and pets away from this device until motion is complete. Failure to comply can result in harm and bodily injury.





Be sure there are no objects present on the device that might incur an obstruction.





While activated, motion can be canceled by engaging the joystick. If canceled, motion will stop and you will need to restart either procedure.

To Fold the unit

1. Properly exit the device.
2. Stand next to it and power it on.
3. Press and hold for three seconds, buttons  &  . A voice prompt will sound.
4. Tap the joystick to start motion.



To Unfold the unit

1. Stand next to it and power it on.
2. Press and hold for three seconds, buttons  &  . A voice prompt will sound.
3. Tap the joystick to start motion. Wait for motion to end before entering the device.



VII. Operation



Read and follow the owner's manual before operating your power chair.

Your Ally Sport is simple to operate. However, for your safety and the safety of others, Golden Technologies, Inc. recommends that you carefully read and understand the following operating instructions. We also recommend that you practice operating your Ally Sport in an area free of any obstacles. Once you have gained confidence in your ability to control your power wheelchair, you will more easily be able to operate it in normal daily conditions.



Before driving your Ally Sport, take note of your environment and set your speed control accordingly. For indoor driving, we recommend that you select the lowest speed setting. For outdoor driving, we recommend that you select a speed setting at which you feel comfortable, safe, and in control of your power wheelchair. Familiarize yourself with the features of your Ally Sport described below and follow the instructions to safely operate your power wheelchair.

JOYSTICK FEATURES

Display: Shows various operating statuses. See page 15.

Speed Up Button: Pressing this button will increase the maximum speed setting of your power wheelchair.

Speed Down Button: Pressing this button will decrease the maximum speed setting of your power wheelchair.

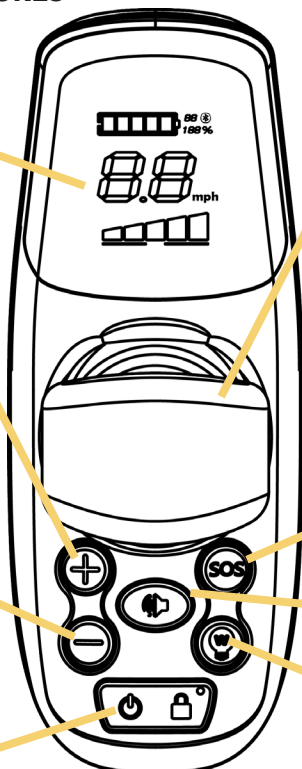
Joystick: The joystick is used to control the power wheelchair's movement including its speed and direction. The further you move the joystick from its center position, the faster the power wheelchair moves. Whenever you release the joystick, it will automatically return to the center position and the brake will engage to stop the power wheelchair.

SOS: An alarm will sound when you press and hold this button.

Horn: The horn will sound when you press this button.

W: Click W to enter the novice mode, and the screen will display speed 1, speed 2 and the NOVICE icon, accompanied by the voice prompt of "Enter the novice mode". Speed limit is 2

Power Button: Press and hold to turn on and off. Once on, press once to lock or unlock the unit.



VII. Operation

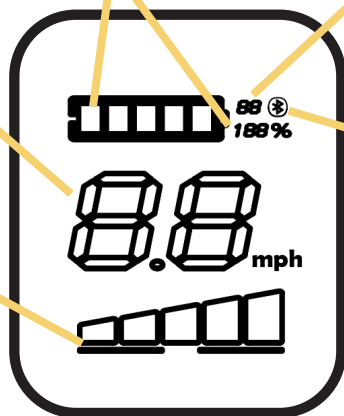


DISPLAY FEATURES

Battery Gauge: Measures battery life in two units of measurement; a percentage and a visual.

Speedometer: Displays speed.

Speed Setting Status: Indicates the maximum speed setting controlled by the speed up and down buttons on the Joystick.




Fault Status: Indicates if a fault code is present. See page 24.

Bluetooth Status: Indicates if this device is connected to Bluetooth for use with the App. See page 27.

CRUISE CONTROL

Your Ally is equipped with Cruise Control feature which will, when activated, maintain forward motion of this device at one of the five speed settings.

1. Bring your device to a complete stop, and set the speed setting to 1.
2. Hold the speed up button  until the chime sounds twice.
3. Move the joystick forward. Once motion starts, you may return the joystick to center. Cruise Control will maintain forward motion.

With Cruise Control now active you can use the Speed Up or Speed Down buttons to change the forward speed. Use the joystick to control turning.

To Deactivate Cruise Control: pull back on the joystick, once the unit is reversing the Cruise Control has been deactivated.




Cruise control only operates forward motion, you will need to use the joystick to operate any turning motions.

VII. Operation



NOVICE MODE

Your Ally Sport is equipped with Novice Mode feature which will, when activated, restrict the maximum speed setting to 2.

1. Bring your device to a complete stop, and set the speed setting to 1.
2. Press the W button  the voice will sound "enter novice mode".

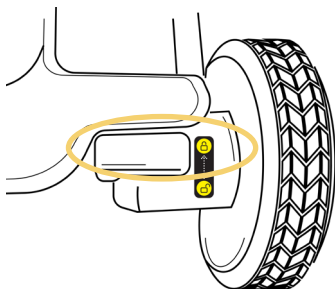
To Deactivate Novice Mode: Press the W button.

FREEWHEEL MODE

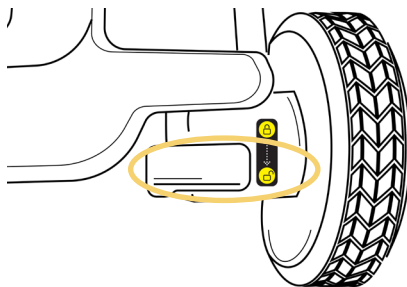
Your Ally Sport is equipped with a Freewheel Mode feature which will, when activated, allow this device to be pushed manually.

Turn the unit off. You will find two brake levers on the back of the unit, one attached to each motor. Push them down into the unlocked position.

Shown below in Locked position.



Shown below in Unlocked position.



If powered on while in Freewheel Mode the unit will not operate until the brake levers are put into the locked position.



Never sit on your power chair when it is in freewheel mode and on an incline or decline.

VII. Operation



BATTERY PACK AND CHARGING

Battery maintenance is the most important part of maintaining your power wheelchair. Keeping the battery pack fully charged helps to extend battery life. Use the following guidelines to help keep your battery pack in optimum condition.

IMPORTANT! Fully charge the battery pack prior to its initial use. This brings the battery pack up to about 90 percent of its peak performance level. After each use, charge the battery pack 5-8 hours. After approximately four or five charging cycles, the battery pack will reach 100 percent charge and last for an extend period.

- For daily use, keep batteries fully charged. We recommend that you plug in the off-board charger after each use and charge 5-8 hours.
- If you are not going to use the power wheelchair for more than a week, fully charge the battery pack and then remove it from the power wheelchair.



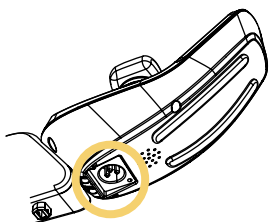
Use only the off-board charger supplied for all charging. The use of any other charger can cause a dangerous situation resulting in personal injury, injury to others, and property damage.

Battery Charging

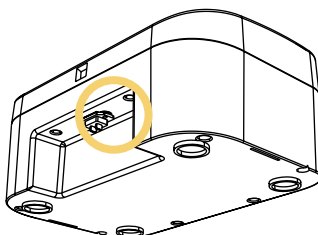
Your Ally Sport charging system is designed for your safety and for your convenience. Follow the steps below to recharge the battery pack.

1. Position your unit close to a standard wall electrical outlet.
2. Turn off the power on the joystick and be sure the brake handles are in the locked position.
3. Insert the XLR plug onto the XLR port on the joystick or (if you have battery removed from the unit) on the XLR port on the back of the battery.

Joystick Location



Battery Location (see next page for battery removal)



Continued on next page...

VII. Operation



BATTERY PACK AND CHARGING

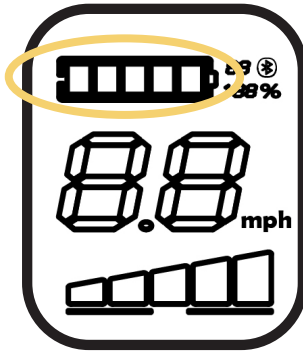
Battery Charging continued



Failure to align and/or insert the plug in the correct orientation may damage the controller and render your power wheelchair nonoperational.

4. Insert the plug at the other end of the charger power cord into a standard electrical wall outlet. The LED light on the charger will illuminate **RED** while charging, and **GREEN** when fully charged.

If plugged into the joystick, "Battery Charging" voice prompt will sound and the Battery gauge will scroll.

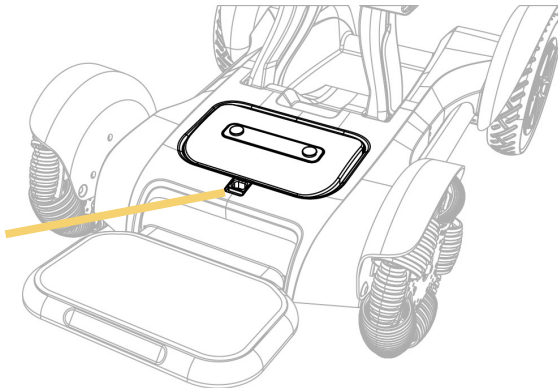


5. Disconnect the charger power cord from the wall outlet and from the Joystick or battery pack when the batteries are fully charged.

Battery Pack Removal

Your Ally Sport is equipped with a removable battery pack to install or remove it from the device engage or disengage the orange battery lock latch, located in front of the battery.

Battery Lock Latch

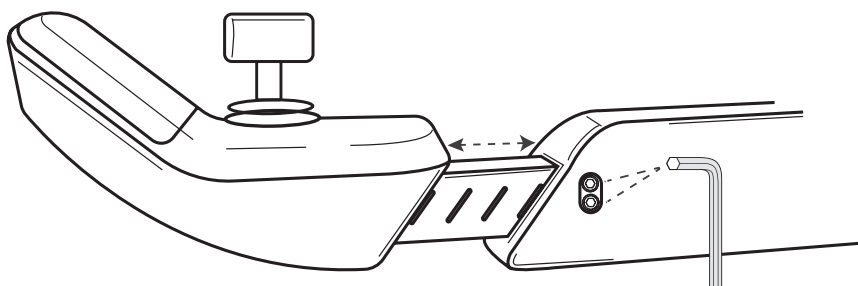


After installing battery be sure the latch is fully engaged and in the locked position. Failure to do so can result in the battery falling out while operating.

ARMREST FEATURES AND FUNCTIONS

Joystick Extension

The joystick is capable of being extended up to 2" in four .5" increments. Power Off the unit, remove the three 3mm Allan bolts that retain the joystick, extend the joystick to your desired position, and re-install the applicable amount hardware.



DRIVING

Your Ally Sport is simple to operate. However, for your safety and the safety of others, Golden Technologies, Inc. recommends that you carefully read and understand the following operating instructions. We also recommend that you practice operating your Ally Sport in an area free of any obstacles. Once you have gained confidence in your ability to control your power wheelchair, you will more easily be able to operate it in normal daily conditions.

1. Make sure the power wheelchair is powered Off.
2. Make sure the two freewheel levers are in the Locked position.
3. Lift the footrest up.
4. Carefully seat yourself comfortably and securely on the seat.
5. Power On the unit and operate as described in this manual.



Always shut down the power by pressing the power button on the controller prior to getting into or out of the power wheelchair. Failure to comply may result in inadvertent activation of the joystick, causing the power wheelchair to move and possible injury to you and/or others around you.



Always make sure the freewheel levers are in the "DRIVE" position prior to getting into or out of the power wheelchair. Failure to comply can cause the power wheelchair to move resulting in an injury.



Keep feet firmly on footrest at all times.



The further you move the joystick from its center position, the faster the power wheelchair moves.

Continued on next page...

DRIVING



Never stand on the footrest or use the footrest as an aide to get on the power wheelchair. Using the footrest in is manor can cause instability resulting in an injury.



If you are unsure of yourself start out on the lowest speed setting.



Exercise caution when operating in environments where loose gravel, wet grass, ice, and any other abnormal driving terrain is present.

Ending Your Driving Session

Be sure the unit is completely powered off and complete the opposite of these steps, also reference "Entering and Exiting" in the Safety section on page 7 for additional information.

HELPFUL DRIVING TIPS AND INSTRUCTIONS

Control Through Tight Spots

As you use your Ally Sport to increase your mobility, you will undoubtedly encounter some obstacles that will require practice to negotiate smoothly and safely. Below are some common obstacles that you may meet during the daily use of your power wheelchair. Listed with those obstacles are some driving tips that should help you conquer those obstacles. Learn and follow those tips, and with surprising ease you will soon be in control of your power chair as you maneuver it through doors, up and down ramps, up and over curbs, through grass and gravel, and up and down inclines.

Doors

- Approach any unfamiliar door slowly.
- Notice if the door has a door knob or a push bar.
- Determine if the door opens towards you or away from you.
- Do not try to use your own strength to open the door. Learn to use the power of your power wheelchair to do the majority of the work for you.

If the door opens away from you:

1. Use one hand to turn the door knob or to operate the push bar.
2. Use your other hand to control the power chair by gently operating the joystick to move your power wheelchair slowly forward.
3. Use your arm to push the door gently open.
4. Drive through the doorway.
5. If it is a self-closing door, it will close behind you.
6. If it is not a self-closing door, stop your power chair when it is clear of the door and use your hand to push the door closed.

Continued on next page...

HELPFUL DRIVING TIPS AND INSTRUCTIONS

If the door opens towards you:

1. Use one hand to turn the door knob or to pull the handle.
2. Keep your grip on the door knob or on the handle.
3. Use your other hand to control the power wheelchair by gently operating the joystick to move your power chair slowly backward.
4. Allow the power of your Ally Sport to pull the door completely open.
5. When the door is completely open, stop your power wheelchair.
6. Drive through the doorway while keeping your hand on the door to prevent it from hitting or blocking your power wheelchair.
7. If it is a self-closing door, it will close behind you. If it is not a self-closing door, pull it closed behind you.
8. If it is not a self-closing door, pull it closed behind you.

Ramps

Because of the American Disabilities Act (ADA), many buildings are fitted with ramps that provide access for power wheelchairs and for other mobility vehicles.



Please read and thoroughly understand "Safety" and "Driving On An Incline" sections of this manual.

VII. Operation



VOICE PROMPTS

Some functions and actions may trigger a vocal response from your Ally Sport. Below you will find a list of these prompts and a description of their meaning.

| Voice prompts | Description. |
|---|---|
| Enter Novice Mode | Pressed the novice mode button. |
| Quit Novice Mode | Press the novice mode button again. |
| Alarm | Long press SOS key to trigger SOS. |
| LOCK | The Unit has become locked |
| UNLOCK | The Unit has become unlocked |
| Start the Remote Control | The User of the App is operating the unit. |
| Wheelchair has been locked by Bluetooth | The User of the App has locked the unit. |
| Upgrade | The App detects a new version available. |
| Upgrade Complete | The App's upgrade is complete. |
| Powering on Tone | Press and hold the power-on key for 3s to start the unit. |
| Charging | Charging |
| Charging Complete | Charging Complete |
| Brake Open | One of the motor brakes is unlocked. |
| Bluetooth Connected | The Bluetooth App is connected successfully. |
| Drive Protection | Voice prompt for a drive failure. |
| Machine Protection | Voice prompt for a machine failure. |
| Rocker Protection | Voice prompt for a Joystick failure. |
| Upgrade Failed | There is something wrong during upgrading. |
| Bluetooth Disconnected | The Bluetooth App is disconnected. |
| Low Battery, Please Charge | Trigger when the power is lower than 20%. |

IX. Fault Diagnosis & Troubleshooting



Fault Codes

For your convenience, the Ally Sport has an automatic fault warning system. If, when powered up, there is a fault with the system, the display screen will show the fault. These faults are described in the table below.

| Fault code | Fault Diagnosis | Troubleshooting |
|---------------------------|--|---|
| E1 | Joystick Button Fault | A button on the Joystick may be jammed check a buttons and be sure none of them stick. |
| 20, 21, 22, 23 | Joystick Electrical Fault | Check wiring connections. Check the harnesses for damage. |
| 24 | The Joystick is not center when powered up. | Restart the power be sure not to engage the joystick while powering up. |
| E6 | Joystick to Controller Wiring Fault | Check wiring connections. Check the harnesses for damage. |
| E7 | Bluetooth Connection Fault | Restart your devices and try pairing again. |
| 40 | Flat in the electromagnetic brake of left motor | Check the Brake Lever on the Left motor, be sure it is in the Locked position. |
| 41 | Flat in the electromagnetic brake of right motor | Check the Brake Lever on the Right motor, be sure it is in the Locked position. |
| 80 | Low-voltage fault | Charge the Battery |
| 88 | Pre-charge fault | Be sure all charging procedure is followed from Operation section. |
| 90 | High voltage fault | Make sure both left and right brakes release and engage,when operating the power wheelchair. Exceeding the maximum weight capacity (265 lbs.) or the maximum incline of 6degrees. Turn off the controller and let it cool down. Reduce the weight and/or degree of incline while operating the power wheelchair. |
| 93, 96 | Faults are present on both Motors | Check all wiring, motors, and be sure not obstructions are in wheels. |
| 81, 84, 85, 92, 94 | Right Motor Fault | Check the right motor and wiring harness. |
| 82, 86, 87, 91, 95 | Left Motor Fault | Check the left motor and wiring harness. |

IX. Care & Maintenance



ROUTINE MAINTENANCE

Your power wheelchair requires a minimal amount of care and maintenance. If you do not feel confident in your ability to perform the maintenance listed below, you can schedule an inspection and maintenance with your retailer.

- Make sure your battery pack is fully charged daily. See "Battery Charging".
- While turned off, check the joystick control daily for damage, and make sure it returns to the neutral position. If any defects are observed, contact your retailer. Do not attempt to repair it yourself!
- Inspect the seating system, arms, and footplate daily for loose hardware, excessive wear, or damage. If any defects are observed, contact your retailer.
- Regularly inspect your power wheelchair's tires for signs of wear.
- Regularly inspect all exposed harnessing and connections for wear, damage, and corrosion. Have your retailer repair or replace any damaged harnesses or connectors.
- Keep the electrical components (charger and joystick control) free from moisture. If these items do become exposed to moisture, let them dry thoroughly before attempting to operate your power wheelchair again.
- Periodically check all fasteners for tightness, wear, and corrosion. If any of these are present, turn off the power wheelchair and contact your retailer.
- All wheel bearings are permanently lubricated and sealed. No additional lubrication is required.



Be careful of pinch points and sharp metal parts (wear gloves).

We recommend that you check the following:

Tire Tread: Regularly visually inspect the tire tread. If the remaining tread is less than 1/32 of an inch, have your local Golden retailer replace the worn tires.

Joystick Control: Protect the joystick control from adverse weather conditions. Moisture can damage the controller and void your power wheelchair's warranty.

Cleaning: Clean the body of your power wheelchair with a damp cloth. Use a cool water mixed with a mild soap to remove dirt and oils. Dry with a clean soft cloth. Buff by hand with a soft cloth.



Do not use free-flowing water to clean your Ally Sport. Water and extreme temperatures are the main elements that can adversely affect your power wheelchair and its performance.

IX. Care & Maintenance



Water, Rain, Sleet, and Snow

Water, in any form, will cause electronic malfunction or corrosion of the electrical components, connections, and the chair frame.

Temperature

Temperature can adversely affect the components and performance of your power wheelchair.



At extremely low temperatures, the battery pack of your power wheelchair may freeze, preventing your Ally from operating. A frozen battery pack can not be safely charged. Do not operate the power wheel chair if this condition exists, as it creates a safety hazard.



At extremely high temperatures, your power wheelchair may operate at slower speeds due to the controller's thermal rollback feature that is designed to prevent damage to the motors and to the other electrical components of the chair.

Storage

Your Ally should be stored in a clean indoor environment with an ambient Temperature of 32°F -122°F, relative humidity ≤80%, with good ventilation.



Remove the battery pack from the power wheelchair prior to storage. Corrosive chemicals could leak causing property damage.

Air Tires

Your Ally is equipped with air filled drive tires. We recommend filling the tires to 35 PSI.



Never exceed the maximum PSI the tire is rated for. The max PSI can be found on the sidewall of the tire.

TRANSPORTATION

Your power wheelchair's compact attributes make it very friendly to transport.



Do not use the tires or wheels to lift the rear carriage. The carriage may rotate and cause injury or damage.



If your power wheelchair and its components are not properly and securely stowed during transportation, they may move or become airborne and cause injury or damage.



Never sit on your power wheelchair when it is being transported.

PHONE APP

Your Ally Sport is equipped with the option of utilizing a phone app to operate the unit, adjust settings, and other various functions. Before installing and using the App. Read and adhere to the following instructions and warnings.

SECURITY



We recommend that the user creates strong password for their mobile device, to avoid illegal intrusion of equipment.



Download the App by scanning the QR code in the manual at any time.



Only update the App through Google Play (for Android phone) or the App store (for iphone) at any time.



Do not install Apps on hacked, jailbroken, or tampered phones.



If the mobile device cannot control the wheelchair correctly, please stop use of the mobile device and use the joystick on the wheelchair immediately. Please remove other wireless devices from the environment, and connect the mobile device to the wheelchair again. Try controlling the wheelchair with mobile device. Do not use the mobile device until it can control the unit correctly.



When using the mobile phone, try to keep other wireless devices away from the wheelchair, at least 10' away.

At the application layer, AES128 is used to re-encrypt the interactive data by hardware. The 128-bit initial password will be calculated by the feature code of the interactive parties according to the algorithm, and will be continuously updated and synchronized during the connection process. Since there are dynamic random change codes and sequence codes in the data, the actual data sequence of each communication is changing, and the real data will be seen after decryption. If the data is incorrect or the content verification is illegal several times, the connection will be interrupted and the blacklist will be added at the same time, until the coverage can be removed. Ensure that the signal is transmitted as expected.

SPECIFICATIONS

- Protocol: Bluetooth 4.1(IEEE 802.15.4 Bluetooth) technology.
- Frequency band: 2.4 GHz ISM frequency band
- Frequency: 2.400 GHz ~ 2.4835 GHz
- Modulation technology: GFSK
- Spread spectrum technology: Frequency-Hopping
- Output power: +4 dBm~-20 dBm (in 4 dB steps)
- Sensitivity: -93 dBm(BLE mode)
- Distance:<10 m

INSTALLATION

The app is compatible with iPhones and Androids. Use the following QR codes to download the app to your device.

Android



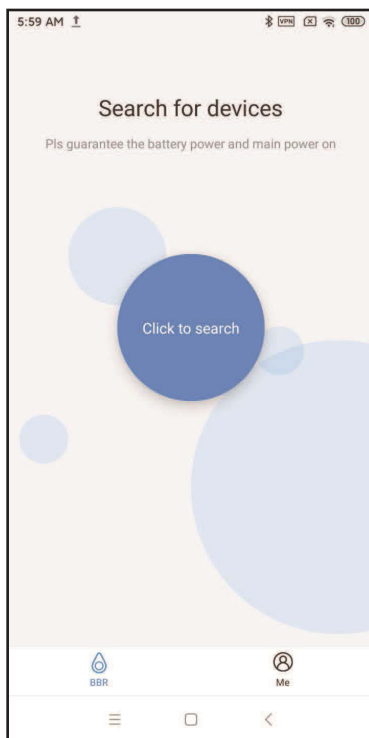
iphone



OPERATION

Setup

1. With your Ally Sport powered on, open the App. The screen below will show. Follow the instructions on the screen to pair your Ally Sport with the App. **Note: Bluetooth must be enabled, if it is not, a prompt will come up requesting permission to enable it.**



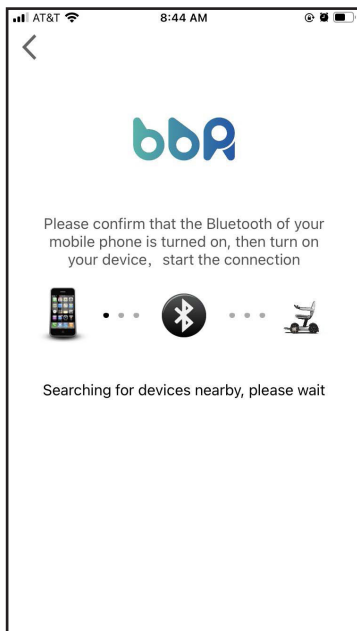
X. App Operation



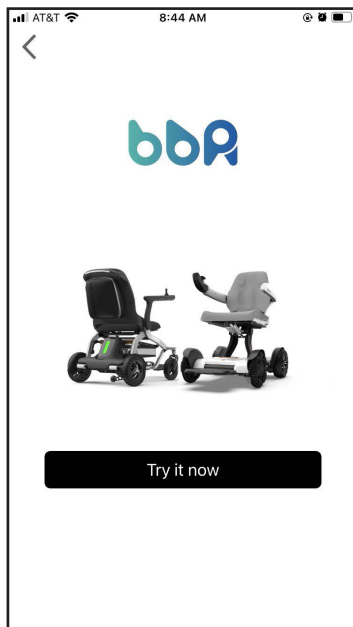
OPERATION

Setup

2. The app will search for your device and will show the following screen.



3. Once the app has made a connection this screen will be shown. Click on "Try it now".





3. You have now successfully paired your mobile device and Ally Sport.



Be sure you have paired **your** mobile device with **your** Ally Sport.

4. Verify you are paired to your Ally Sport by doing the following:

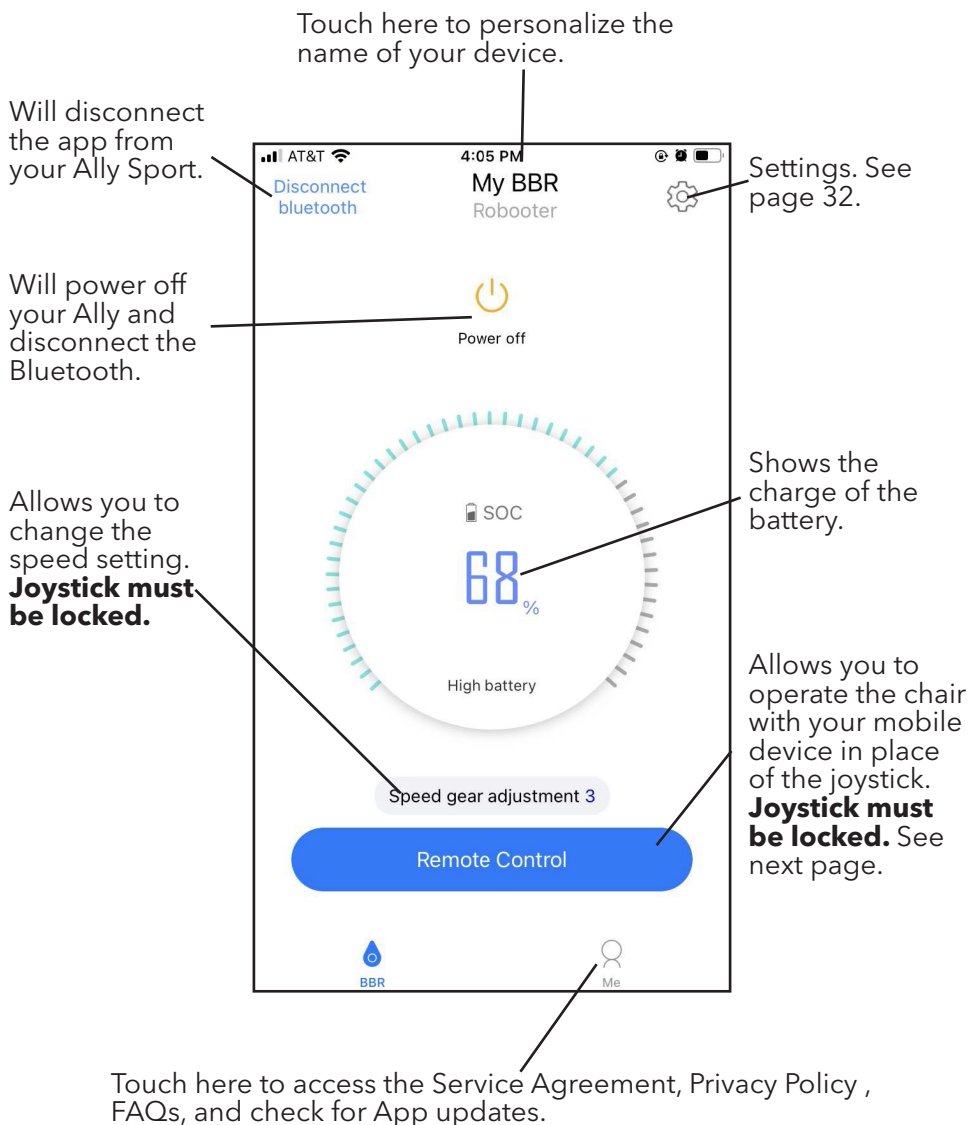
- Press  and  at the same time.
- The joystick display and your mobile device screen will both show a code, verify they are the same. If they are your mobile device is paired correctly with your Ally Sport.



If setting up multiple combinations of Allies and mobile devices, be sure to do one at a time.

OPERATION

Features of the App



OPERATION

Remote Control



Be aware of any and all obstacles before operating your power wheelchair.

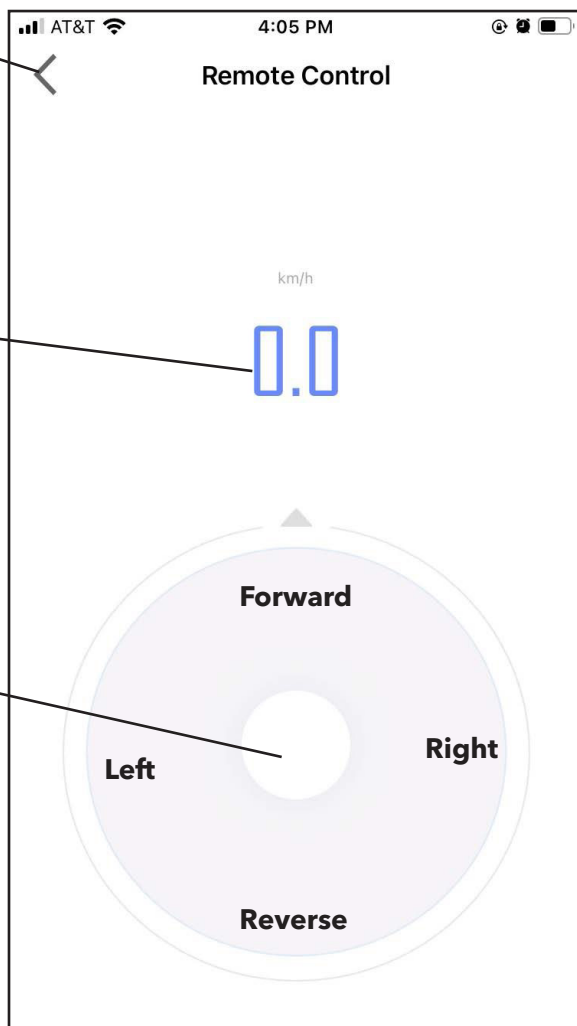


Adhere to all instructions and warnings within this manual while operating the power wheel chair with this application or the joystick.

Touch to exit your Remote Control session and re-return to the main menu.

Will show the speed you are traveling.

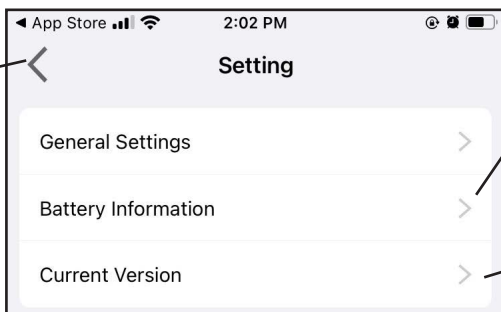
Touch and hold the center circle, move it as if you were operating the joystick and the chair will move.



OPERATION

Settings

Touch to return to Main Menu.



Shows Battery information.

Shows current version of App and if updates are available.

Touch to return to Setting Menu.



Adjust voice prompts and volume.

Adjust the time it will take to go into sleep mode.

Shows Battery information.

Allow you to adjust the brightness of the battery light.

Allows you to enable or disable the ability to activate the cruise control feature. Reference page 16.

Allows you to enable or disable the Speed Gear Memory feature. This feature saves the speed setting you are on when you turn off your Ally. Reference page 14.

Allows the ability to turn on your unit with this App.

Golden Technologies has provided information throughout the owner's manual in regards to proper usage and care of your power wheelchair. Failure to adhere to this information will void the warranty of the power wheelchair, it's parts and the battery pack supplied by Golden Technologies.

The following warranty is granted only to the INITIAL Consumer who has purchased our product and commences on the Date of Purchase by the Consumer from an Authorized Golden Technologies' Retailer. The Consumer must have a warranty registration card filed with Golden Technologies to receive service.

The warranty covers the following power wheelchair models unless otherwise noted:

- Ally Sport GP305

Five-Year Limited Warranty

For the period of five years from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following structural frame components found to be defective by an authorized Golden Technologies representative:

- Aluminum Frame*

Thirteen Month Limited Warranty

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following structural frame components found to be defective by an authorized Golden Technologies representative:

- Anti-Tip Forks • Caster Forks • Armrests • Footrest

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following drive train components found to be defective by an authorized Golden Technologies representative:

- Motor/Gearbox Assembly • Brake Assembly (electrical function only)

Note: An increase in operating noise of the motor/gearbox DOES NOT constitute a defect. With normal wear and tear, operating noise is expected to increase.

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following electronic assemblies found to be defective by an authorized Golden Technologies representative:

- Electronic Controller • Battery Charger • Wire Harness(es) (excludes boot covers)

Note: While charging batteries, it is normal for the battery charger to heat up. Heat coming from the battery charger DOES NOT constitute a defect.

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following parts found to be defective by an authorized Golden Technologies representative:

- Bearings • Bushings • Rubber Components (excludes tires and all wear parts)
- Plastic Components (excludes tires and all wear parts)

Twelve Month Limited Warranty

For the period of twelve months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will replace the batteries supplied by Golden Technologies if found to be defective by an authorized Golden Technologies representative.

Items not mentioned or listed are covered at the discretion of Golden Technologies. Any accessories, standard or optional, supplied by Golden Technologies, are covered for a period of one year from the date of purchase with the particular unit.

Warranty Exclusions:

Golden Technologies does not provide warranty on any of the following items which may require replacement due to the normal wear and tear of day to day usage:

- Tires and Tubes • ABS Plastic Shrouds • Armrest Pads • Bulbs/Fuses
- Motor Brushes • Battery Cases • Brake Pads • Upholstery

This warranty also excludes the following:

- Loss or theft of components
- Damage caused by:
 - Battery fluid spillage or leakage.
 - Abuse, misuse, accident or negligence.
 - Improper operation, maintenance or storage.
 - Commercial use or use other than normal.
 - Repairs and/or modifications made to any part without the specific consent of Golden Technologies.
 - Exceeding the specified weight capacity of the unit.
 - Accessories other than those supplied or approved by Golden Technologies.
 - Failure to adhere to the product instructions.
 - Acts of Nature, such as lightning strikes, earthquakes, etc....
 - Circumstances beyond the control of Golden Technologies.
- **ANY PARTS ALTERED OR REPAIRED BY UNAUTHORIZED PERSON.**

Warranty Service:

Warranty Service must be performed by an authorized Golden Technologies representative. Golden Technologies reserves the right to replace warranted part(s) with refurbished or new part(s) at our discretion. All labor charges, service calls, transportation costs or any other charge(s) associated with the installation of any warranted part(s) are the responsibility of the consumer. Warranty is for the replacement of the parts only and does not include freight for the replacement parts. Consumers are not to return any item(s) to Golden Technologies without prior written authorization. Any damages incurred while warranted part(s) are in transport are the sole responsibility of the consumer.

There is no other express warranty.

Implied warranties, including those of merchantability and fitness for a particular purpose are excluded. Liabilities for consequential damages are excluded.

This warranty gives you specific rights and you may also have other rights which may vary from state to state.



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